

**MICHAEL C. WARHOLA**

1 Aspen Lane  
 Merrimack, NH 03054  
 Home: (603) 429-2378 Cell: (603) 491-1073  
 mwarhola@adelphia.net

---

**OBJECTIVE**

A position as a software engineer utilizing my creative and technical skills to help design, test and deliver innovative products and/or services.

**TECHNICAL SKILLS**

- OS Environments: Windows 9x/ME/NT/2000/XP (professional/server), AS/400, UNIX (Solaris, HPUX, Aix, etc.)
- Software Environments: Internet Information Server 3.x/4.x/5.x, OS/400, various UNIX command shells.
- Programming Languages: Perl, HTML, CGI, MS Visual Basic, Java, JavaScript, VBScript and Active Server Pages.
- QA Testing Packages: Rational Visual Test and UNIX/MKS shell scripts.
- QA Skill Sets: Able to take product specification and developer input, create a test plan with standard QA methodologies, and execute test plan to test critical components of product.
- Hardware/Network: Ability to assemble, troubleshoot and upgrade computers, network equipment and infrastructure.

**EXPERIENCE**

- PROGRESS SOFTWARE, Nashua, NH 1999-2001
- Software Quality Assurance Engineer**
- Tested database engine through creation and modification of automated tests.
  - Used combination of UNIX/NT shell scripting, Progress 4GL, SQL, Rational Visual Test and various other internally developed tools.
  - Participated in analysis of significant product bugs.
  - Set up and configured QA test lab.
  - Managed media library.
- MCT TELECOM/MONADNET, Keene, NH 1999
- Technical Assistant** (Part-Time)
- Worked to improve network monitoring.
  - Implemented scripts to automate many processes.
  - Created many CGI/Perl web pages.
  - Installed and maintained hubs, switches and CAT5 wiring.
- KEENE STATE COLLEGE, Keene, NH 1996-1998

**Level II Network Technician & Assistant Network Administrator** (Part-Time)

- Improved network monitoring.
- Implemented scripts to automate processes.
- Created many CGI/Perl web pages.
- Installed and maintained hubs, switches and CAT5 wiring.
- Installed Ethernet cards and software for students, establishing connectivity with college network.
- Acted as primary support for technicians to troubleshoot cases beyond Level I technicians.

NUMEGA TECHNOLOGIES INC., Nashua, NH

1997

**Quality Assurance Tester** (Summer)

- Maintained lab with excess of 15 computers for extensive testing involved in release of products such as TrueTime, DevPartner and SoftIce.

COMPUTER CITY, Nashua, NH

1996-1997

**Sales Representative**

- Sold computers, peripherals and software on commission and provided technical support as necessary.
- Excelled with customers and co-workers in the ability to translate technical terms into “laymen” English.

**EDUCATION**

**B.S.**, Computer Science and Business Management, KEENE STATE COLLEGE, Keene, NH, 2000

**INTERESTS**

Aerospace engineering, computers, gardening and alpine skiing.